

# List of subprocessors

Last updated: 11/07/2024

Sapia.ai executes Data Processing Agreements (DPAs) with each of its subprocessors to ensure personal data being processed by those subprocessors is properly protected and secured. Additionally, we evaluate the security, privacy, and confidentiality practices of our subprocessors prior to engaging them and at regular intervals thereafter.

## Subprocessors used in our Smart Interviewer™ product

We rely on the third parties listed in this section to host and/or process our Customer Data (as defined in your Agreement) and to provide specific functionalities within our platform.

Name	Description	Location of processing	Website
Amazon Web Services Australia Pty Ltd	Cloud computing provider	Australia, Ireland, USA	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>

## Affiliates and Support & Service Providers

The following subprocessors are Sapia.ai affiliates or third-party support and service providers who help us provide our Services. We use third-party support and service providers in the administration of our business (typically sales, customer success, and marketing). We will share the personal data of our customers and prospects but not Customer Data (as defined in your Agreement) except where indicated.

\*Subprocessors marked with an asterisk may also process Customer Data

Name	Description	Location of processing	Website
Sapia&Co Pty Ltd*	Parent company	Australia	<a href="https://sapia.ai/">https://sapia.ai/</a>
Sapia&Co UK Pty Ltd*	Sapia.ai affiliate	UK	<a href="https://sapia.ai/">https://sapia.ai/</a>
Sapia.ai, Inc.*	Sapia.ai affiliate	USA	<a href="https://sapia.ai/">https://sapia.ai/</a>
People 2.0 Singapore Pte Ltd*	Employer of staff based in Singapore	Singapore	<a href="https://www.people20.sg/">https://www.people20.sg/</a>
Integrated Office Solutions*	Employer of staff based in the Philippines	Philippines	<a href="https://integratedos.com/">https://integratedos.com/</a>

Horizons Global Technology Europe B.V.*	Employer of staff based in the Netherlands	Netherlands	<a href="https://joinhorizons.com/">https://joinhorizons.com/</a>
Atlassian Pty Ltd	Hosts our ticketing service and service status page	USA	<a href="https://www.atlassian.com/">https://www.atlassian.com/</a>
Intercom R&D Unlimited Company	Customer service platform	USA	<a href="https://www.intercom.com/">https://www.intercom.com/</a>
HubSpot Australia Pty Ltd	Marketing CRM	USA	<a href="https://www.hubspot.com/">https://www.hubspot.com/</a>
Salesforce, Inc.	Sales CRM	USA	<a href="https://www.salesforce.com/">https://www.salesforce.com/</a>
Salesloft, Inc.	Sales engagement platform	USA	<a href="https://www.salesloft.com/">https://www.salesloft.com/</a>
Gong.io, Inc.	Revenue intelligence platform	USA	<a href="https://www.gong.io/">https://www.gong.io/</a>
SafeBase, Inc.	Hosts our trust centre and subscribers	USA	<a href="https://safebase.io/">https://safebase.io/</a>
DocuSign, Inc.	Processing electronic signatures	USA	<a href="https://www.docusign.com/">https://www.docusign.com/</a>
Slack Technologies Limited	Customer interaction via Slack Connect	USA	<a href="https://slack.com/">https://slack.com/</a>
monday.com Ltd	Work management tool	Australia	<a href="https://monday.com/">https://monday.com/</a>
RealtimeBoard, Inc.	Digital collaboration platform	Ireland	<a href="https://miro.com/">https://miro.com/</a>
Heap Inc.	Digital insights platform	USA	<a href="https://www.heap.io/">https://www.heap.io/</a>
Paperflite, Inc.	Sales engagement platform	USA	<a href="https://www.paperflite.com/">https://www.paperflite.com/</a>
Zoom Video Communications Inc.	Video conferencing and webinars	USA	<a href="https://zoom.us/">https://zoom.us/</a>

## Subscribe to Receive Updates

The list of subprocessors may change from time to time. We encourage you to check back frequently for updates or subscribe at <https://security.sapia.ai/> to get notifications about changes.