

List of subprocessors

Last updated: 02/03/2026

Updates

Added The Hiring Science Studio Ltd as a service provider who provides people science consultancy. This subprocessor may access Customer Data. Also removed XLR8 Go To Market Partners who are no longer used.

Sapia.ai executes Data Processing Agreements (DPAs) with each of its subprocessors to ensure personal data being processed by those subprocessors is properly protected and secured. Additionally, we evaluate the security, privacy, and confidentiality practices of our subprocessors prior to engaging them and at regular intervals thereafter.

Subprocessors used in our product

We rely on the third parties listed in this section to host and/or process our Customer Data (as defined in your Agreement) and to provide specific functionalities within our platform.

Name	Description	Location of processing	Website
Amazon Web Services Australia Pty Ltd	Cloud computing provider	Australia, Ireland, USA	https://aws.amazon.com/
Datadog, Inc. (opt-in as only applicable for customers using Gen AI services)	LLM monitoring and observability	Australia, Ireland, USA	https://www.datadoghq.com/

Affiliates and Support & Service Providers

The following subprocessors are Sapia.ai affiliates or third-party support and service providers who help us provide our Services. We use third-party support and service providers in the administration of our business (typically sales, customer success, and marketing). We will share the personal data of our customers and prospects but not Customer Data (as defined in your Agreement) except where indicated.

*Subprocessors marked with an asterisk may also process Customer Data

Name	Description	Location of processing	Website
Sapia&Co Pty Ltd*	Parent company	Australia	https://sapia.ai/
Sapia&Co UK Pty Ltd*	Sapia.ai affiliate	UK	https://sapia.ai/
Sapia.ai, Inc.*	Sapia.ai affiliate	USA	https://sapia.ai/
Integrated Office Solutions*	Employer of staff based in the Philippines	Philippines	https://integratedos.com/
Relocation Source Ltd.*	Employer of staff based in Israel	Israel	https://www.people20.com/
The Hiring Science Studio Ltd*	People Science consultancy	UK	-
Atlassian Pty Ltd	Hosts our ticketing service and service status page	USA	https://www.atlassian.com/
Intercom R&D Unlimited Company	Customer service platform	USA	https://www.intercom.com/
HubSpot Australia Pty Ltd	Marketing CRM	USA	https://www.hubspot.com/
Salesforce, Inc.	Sales CRM	USA	https://www.salesforce.com/
Salesloft, Inc.	Sales engagement platform	USA	https://www.salesloft.com/
Gong.io, Inc.	Revenue intelligence platform	USA	https://www.gong.io/
Drata Inc.	Hosts our trust centre and subscribers	USA	https://safebase.io/
DocuSign, Inc.	Processing electronic signatures	USA	https://www.docusign.com/
Slack Technologies Limited	Customer interaction via Slack Connect	USA	https://slack.com/
RealtimeBoard, Inc.	Digital collaboration platform	Ireland	https://miro.com/
Heap Inc.	Digital insights platform	USA	https://www.heap.io/
Paperflite, Inc.	Sales engagement platform	USA	https://www.paperflite.com/
Zoom Video Communications Inc.	Video conferencing and webinars	USA	https://zoom.us/

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The list of subprocessors may change from time to time. We encourage you to check back frequently for updates or subscribe at <https://security.sapia.ai/> to get notifications about changes.